



WARRANTY STATEMENT - Generac Portable Generator Products

1. Scope and Applicability

This Warranty Statement applies to Generac portable generator products (“Products”) manufactured by **Generac Power Systems, Inc.** (“Generac” or “the Manufacturer”) and sold through authorized distribution channels.

The Manufacturer warrants that the Products shall be free from defects in materials and workmanship under normal use and service, subject to the terms, conditions, limitations, and exclusions set forth herein.

This warranty applies exclusively to the original purchaser and is valid only within the applicable warranty period, operating hour limitations, and usage classification as defined below.

2. Covered Product Groups

This warranty applies to, but is not limited to, the following Generac portable generator product families:

- GP Series Portable Generators
- iQ Series Inverter Portable Generators
- Powermate WX and PM Series Portable Generators

Warranty duration, coverage scope, and hour limitations vary by product family and application type and are defined in Section 4 of this statement.

3. Warranty Administration and Manufacturer Obligations

The Manufacturer shall, at its sole discretion, repair or replace any component or part which, upon examination, inspection, and testing by Generac or an **Independent Authorized Service Dealer (IASD)**, is determined to be defective under normal use and service.

Repair or replacement of any Product or component under this warranty shall **not** operate to renew, reinstate, or extend the original warranty period. Any repaired or replaced component shall be warranted only for the remaining portion of the original warranty period applicable to the Product.

Any Product claimed to be defective must be submitted for inspection to the nearest IASD. The Manufacturer strongly recommends that all scheduled maintenance, as outlined in the applicable Operator’s Manual and component documentation, be performed by an IASD to verify compliance throughout the warranty period.

4. Warranty Coverage

4.1 Warranty Commencement

Warranty coverage shall commence from the original retail purchase date. Product registration and/or valid proof of purchase is required to confirm warranty eligibility. Failure to provide such documentation may result in denial of warranty coverage.

Warranty coverage shall terminate upon expiration of the applicable time period **or** the maximum allowable operating hours, whichever occurs first.

4.2 Consumer Applications

For Products used in **consumer applications**, defined as personal household or recreational use by the original purchaser, warranty coverage is provided as follows:

Model	For consumer applications				
	Warranty Period	Hours Limitation	Warranty Coverage in years		
			1st Year Coverage	2nd Year Coverage	3rd Year Coverage
GP Series that include GP2500i , GP3000i, GP3300i, GP3500iO, GP3600, GP6500, GP7500E, GP8000E, GP9200E, GP15,500E, GP18,000E	3 Years	1000	Labor & Limited Parts	Limited Parts Only	Limited Parts Only
INV GENERAC iQ3500	3 Years	1000	Labor & Limited Parts	Limited Parts Only	Limited Parts Only
GEN POWERMATE 3250 WX, 5400 WX, 8000 WX, CX8000, SOD 2200i, SOD 6875, SOD 8750	2 Years	1000	Labor & Limited Parts	Limited Parts Only	No Coverage
GEN POWERMATE 3400 WX & 5500 WX	3 Years	1000	Labor & Limited Parts	Limited Parts Only	Limited Parts Only
PM Series that include PM3800, PM4500, PM4500E, PM7500, and PM9400E	3 Years	500	Labor & Limited Parts	Limited Parts Only	Limited Parts Only



4.3 Business or Commercial Applications

For Products used in **business, commercial, professional, or income-producing applications**, warranty coverage is limited as follows:

Model	for business or commercial applications				
	Warranty Period	Hours Limitation	Warranty Coverage in years		
			1st Year Coverage	2nd Year Coverage	3rd Year Coverage
GP Series that include GP2500i , GP3000i, GP3300i, GP3500iO, GP3600, GP6500, GP7500E, GP8000E, GP9200E, GP15,500E, GP18,000E	2 Years	1000	Labor & Limited Parts	Limited Parts Only	No Coverage
INV GENERAC IQ3500	3 Years	1000	Labor & Limited Parts	Limited Parts Only	Limited Parts Only
GEN POWERMATE 3250 WX, 5400 WX, 8000 WX, CX8000, SOD 2200i, SOD 6875, SOD 8750	1 Year	1000	Labor & Limited Parts	No Coverage	No Coverage
GEN POWERMATE 3400 WX & 5500 WX	1 Year	1000	No Coverage	No Coverage	No Coverage
PM Series that include PM3800, PM4500, PM4500E, PM7500, and PM9400E	1 Year	500	Covered for 90 days only	No Coverage	No Coverage

5. General Warranty Conditions

Warranty coverage is subject to the following conditions:

- The Product must be registered and/or proof of purchase must be available
- All warranty repairs and evaluations must be performed by an IASD
- This warranty is non-transferable and applies solely to the original purchaser
- Proof of performance of all required maintenance must be available upon request
- Only genuine OEM replacement parts may be used
- Any component replaced under warranty shall become the property of the Manufacturer.
- All replacement components shall be considered part of the original Product and shall expire concurrently with the original warranty period.

6. Exclusions

This warranty does **not** cover, including but not limited to:

- Costs associated with normal routine maintenance, adjustments, tune-ups, fluids, filters, or wear items
- Damage or failures caused by misuse, abuse, negligence, improper installation, improper sizing, or overloading
- Damage caused by contaminated or improper fuels, oils, lubricants, or coolants
- Damage resulting from the use of non-OEM parts or unauthorized modifications
- Pickup, delivery, transportation, or expedited freight charges
- Rental units, trailer-mounted units, or prime power applications unless expressly authorized in writing
- Corrosion, rust, or cosmetic damage due to environmental conditions
- Damage caused by rodents, insects, or vermin
- Failures caused by accidents, shipping, handling, improper storage, or acts of God

7. Limitation of Liability

This warranty constitutes the **sole and exclusive warranty** provided by the Manufacturer. All other warranties, conditions, representations, or undertakings, whether express or implied, including warranties of merchantability or fitness for a particular purpose, are excluded to the maximum extent permitted by applicable law.

To the extent permitted by law, the total aggregate liability of the Manufacturer shall be limited to the purchase price paid by the purchaser for the Product giving rise to the claim. Under no circumstances shall the Manufacturer be liable for any incidental, consequential, indirect, special, or punitive damages, including but not limited to loss of use, loss of revenue, downtime costs, or business interruption.

8. Statutory Rights

Nothing in this warranty shall exclude, restrict, or modify any statutory rights or remedies which cannot be excluded or limited under applicable law ("Mandatory Rights"). This warranty shall be interpreted in accordance with such Mandatory Rights where applicable.

9. Warranty Claims Procedure

In the event of a warranty claim, notification of Product failure or functional impairment must be submitted through the authorized service network, the notification of the product failure or the functional impairment is to be made by submitting a warranty claim form that available online on <https://support.generacinternational.com/> , please ensure that you have provided the following information to quickly confirm that the product is within warranty period:

- Detailed description of the failure with supporting photographs
- Product model and serial number
- Proof of purchase
- Operating hours (where applicable)
- Maintenance history and operating environment

The Manufacturer reserves the right to make final determinations regarding warranty claim eligibility and approval.

10. Amendments

This warranty may be modified only by the Manufacturer in writing. No distributor, dealer, or third party is authorized to alter or extend the terms of this warranty.

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